

FedEx shipping label

Serum Collection and Shipping Instructions



Step 1: Verify Kit contents before starting blood draw:

Requisition form
2 SST tubes (5mL gold top or 8.5mL tiger top)
2 aliquot tubes
Transfer pipette
2 gel ice packs – Place gel packs in freezer immediately.
Biohazard transport bag

Shipping box and insulated transport box



Step 2: Blood collection and serum separation:

- 1. **Fill out Requisition Form** with Patient Information, collection date/time and your contact information.
- 2. Write patient name and DOB on each aliquot tube (unlabeled samples will be rejected).
- 3. Collect blood in 2 SST tubes (5mL gold top or 8.5mL tiger top).
- 4. Invert SST tubes 8 times to ensure complete mixing with clotting/separator agent.
- 5. Allow mixture to rest at room temperature for 30 minutes (no more than 60 minutes).
- 6. Centrifuge SST tubes at 4,000 4,500 rpm for 15 min.
- 7. **Use pipette to transfer serum** (top layer) into aliquot tubes with pipette, ensuring not to take gel or RBC (middle/bottom layers).
- 8. Store aliquot tubes in refrigerator (2°C 8°C) until shipping. Gel/RBC may be discarded.
- 9. Place gel packs in freezer for >8 hours (you may exchange pre-frozen packs of comparable size).



Step 3: Packaging and Shipping:

- l. Seal serum aliquot tubes in biohazard bag. Used SST tubes and pipette can be discarded.
- 2. **Place Requisition Form in outside pocket** of biohazard bag (after verifying patient information is consistent with tube labels).
- 3. Package biohazard bag between frozen cold packs in transport sleeve immediately before shipping.
- 4. Place transport sleeve in box, seal well with packing tape, and seal by adhering shipping label.
- 5. **Do not ship samples on Saturday, or preceding federal holidays**, as Neurocode cannot receive samples on Sundays/holidays.

Improper labeling, collection, processing, or handling of specimen — or failure to include Requisition form — will result in cancelled testing and require new sample collection.

For assistance contact us at 360-543-6844 or CustomerCare@neurocode.com

