

Neurocode Labs in Bellingham, WA specializes in cutting-edge neurological disease testing. We currently offer a comprehensive fleet of neurodegeneration biomarker assays. To perform any of these tests we will need a sample of patient plasma sent to our lab on cold packs, along with a Requisition form signed by a practicing physician.

Testing Services

Test Name	Specimen	Methodology	Intended Use	TAT
Plasma pTau 217	K2 EDTA plasma	SIMOA	Laboratory developed test	3 – 10 days
Neurofilament light chain (NfL)	K2 EDTA plasma or Serum	CLEIA	Laboratory developed test	1 – 5 days
CSF panel: A β 42/40, total Tau, pTau 181, and NfL	CSF	CLEIA	IVD or Laboratory developed test	1 – 5 days
APOE genotyping	Whole blood – EDTA collection tube	PCR	Laboratory developed test	3 – 10 days

Collection Kits

The preferred protocol is for us to send a sample collection kit to you, or to the patient directly. They contain everything required to collect, package, and ship plasma samples (except needles and PPE) and kit costs are included in the cost of the test. Contract CustomerCare@neurocode.com to request a collection kit and start the ordering process.

Requisition Form

All tests require a completed requisition form completed by a licensed healthcare provider. Samples cannot be processed until a completed, signed form has been submitted. Requisition forms can be found in collection kits, at our website (see QR code).



Essential information

The following information is required for Neurocode to properly register, order, and bill for lab testing. Ensuring that all information is included will prevent delays in testing.

- **Patient demographics** – full legal name, date of birth, and sex.
- **Physician Information** – clinic's details and contact information for the lab to follow up with the physician. **Requisitions are not valid without the physician's signature.**
- **Specimen Information** – filled out at the time of the blood draw. Collection location and contact information are required in case samples are compromised and need to be re-drawn.
- **Clinical Information** – critical details about comorbidities that can impact test results.

Sample Collection and Shipping

If you are unable to centrifuge and store plasma refrigerated in your clinic, contact us to get a referral to one of our phlebotomy partners.

Our kits include detailed instructions on how to collect and prepare samples.

Once aliquoted, immediately store plasma sample in a refrigerator (4°C), never frozen. **Samples must be shipped within 24 hours of collection.**

Sample must be packaged in a small cooler with frozen ice packs. The time between packaging and shipping must be minimized to ensure samples remain cold during transit. **Samples arriving at room temperature will be rejected.**

Priority Overnight shipping labels are provided in sample collection kits. Ship to:

ATTN: Neurocode
3548 Meridian St, Suite 100
Bellingham, WA 98225

Our offices are only able to receive samples Mon-Fri, so samples must be shipped Mon-Thur. **Samples arriving over the weekend may need to be re-drawn.**

Billing

Neurocode currently offers two billing methods:

1. **Client billing** (Neurocode bills the healthcare provider) To set up a client billing arrangement contact CustomerCare@neurocode.com.
2. **Patient pay** (Neurocode bills the patient) please include patient's email, current address and phone number on the requisition form.

If Neurocode is unclear on the billing, the processing of the samples may be delayed.

Results Delivery

Neurocode distributes test results either by fax or by secure email. To prevent delayed delivery, ensure that you provide the appropriate contact details on the Requisition Form.

For assistance please contact us at CustomerCare@neurocode.com
or (425)-312-3791