

Neurocode Labs in Bellingham, WA specializes in cutting-edge fluid biomarker testing. We currently offer a comprehensive fleet of neurodegeneration biomarker assays. To perform any of these tests we will need a sample of patient plasma sent to our lab on cold packs, along with a Requisition form signed by a practicing physician.

## Collection Kits

The preferred protocol is for us to send a sample collection kit to the provider's office, or to you directly. Kits contain everything required to collect, package, and ship plasma samples and kit costs are included in the price of the test. Email [CustomerCare@neurocode.com](mailto:CustomerCare@neurocode.com) to request a collection kit.

## Requisition Form

All tests require a completed requisition form completed by a licensed healthcare provider. Samples cannot be processed until a completed, signed form has been submitted. Your doctor may fill out the requisition form in the collection kit or fax a copy to (360)-543-6853.

Requisition forms can be found in collection kits, at our website [www.neurocode.com](http://www.neurocode.com) or by email request to [CustomerCare@neurocode.com](mailto:CustomerCare@neurocode.com).

## Ordering Process

**Step 1:** If the doctor ordering this test has blood draw services available, coordinate an appointment with them and **skip to Step 3.**

**Step 2: Locate a blood draw** – Scan the QR code to locate a blood draw location near you. We have over 1,400 partner locations in all 50 states. If there are none available in your area or if you need assistance, please reach out to Neurocode.

[CustomerCare@neurocode.com](mailto:CustomerCare@neurocode.com) or (425)-312-3791

- Blood draws at the collection centers are fully paid by Neurocode at no extra cost to you.
- Home blood draws (mobile phlebotomy) are also available but for an additional out-of-pocket fee.



**Step 3: Schedule blood draw appointment** – Neurocode cannot receive samples on the weekend, so please **schedule your appointment between Sunday to Wednesday.**

**Step 4: Bring the box to your appointment** – Give this kit to the healthcare professional performing your blood draw. It contains instructions to help ensure proper collection and handling. After the draw the phlebotomist will take care of processing and shipping the sample to our laboratory.

**Step 5: Contact the ordering physician for results** – Results are faxed to the ordering physician within 3-10 business days of receiving sample.

For assistance please contact us at [CustomerCare@neurocode.com](mailto:CustomerCare@neurocode.com)  
or (425)-312-3791